

Care Manager Responsibilities:

- Creating and updating personalized care plans for clients.
- Manage Nightingale Wings, LLC client and caregiver registry.
- Conduct comprehensive assessment of patients' physical, mental, and psychosocial needs.
- Collaborating with clients' families, friends and social supports in developing treatment plans.
- Identifying and recruiting high-quality healthcare providers.
- Behavioral strategies including motivational interviewing and self-management support.
- Interacting with healthcare providers to facilitate clients' treatments.
- Ensuring clients' treatment requirements are met.
- Suggesting alternative treatment plans when clients' services requests do not meet medical necessity criteria.
- Instructing and educating clients on procedures, healthcare provider instructions and referrals.
- Linking clients to social services programs and entitlements such as transportation assistance and translation services.
- Follow-up with clients within 24 hours on inpatient discharge & within 48 hours of ED visit notification
- Conducting regular follow-ups with clients to evaluate progress, promote continuity of care and ensure improved health outcomes.
- Maintaining records of case management activities.

Required:

Background check

Authorized to work in the U.S.

Reliable Transportation

Care Manager Requirements:

Bachelor's degree in social sciences, social work, nursing or a related field.

- 3+ years work experience in public health or related field.
- 1+ years current case management experience.
- Registered Nurse (RN) license
- Certified Case Manager (CCM) license preferred.
- Proficient with Healthcare Management Systems and Microsoft Office Word and Excel.
- Outstanding communication skills, both written and verbal.
- Excellent organizational skills.
- Ability to travel locally.

Working conditions: office-based with the ability to do home visits on a regular basis

